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Attorney/Docket No. 26961.11

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
John Thompson

Serial No: 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD OF ROUTING,
SCHEDULING, AND MONITORING
A WORKFORCE

§ Customer No. 000027683
§
§ Group Art Unit: 2151
§
§ Examiner: Unknown
§
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INFORMATION DISCLOSURE STATEMENT

MAR 27 2002

Commissioner For Patents
Washington, D.C. 20231

Technology Center 2100

Dear Sir:

In compliance with the duty of disclosure under 37 CFR 1.56, and in accordance with the practice under 37 CFR 1.97 and 1.98, the Examiner's attention is directed to the documents listed on the enclosed modified Form PTO-1449. No inference should be made that the cited reference is in fact material, is in fact prior art, or that no better art exists. A copy of the listed patent is attached.

This Information Disclosure Statement is being filed within three months of the United States filing date or before the mailing date of a first Office Action on the merits. No certification or fee is required (37 CFR 1.97(b)).

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Deposit Account 08-1394.

It is respectfully requested that the above information be considered by the Examiner and that a copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

Respectfully submitted,

Andrew S. Ehmke
Reg. No. 50,271

Date: March 13, 2001

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner For Patents, Washington, D.C. 20231 on March 13, 2002

Kathy Mettee
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Kathy Mettee
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